



Door to door coach holidays in  
***Britain & Europe***  
Autumn 2015/16



*- taking the hassle out of holidays*



## Welcome to our Autumn and Winter holiday brochure

NEW FOR THIS SEASON

- **Escorted Tours**  
A selection of escorted tours, see pages 21 to 27 for details.
- **Free Door to Door pick up service**  
We have extended the range of our free Door to Door pick up service to include the YORK, HARROGATE and RIPON area.
- **Holiday Insurance**  
We are now able to offer a very comprehensive policy, please see page 31 for the details.

All the holidays featured in this brochure include our Door to Door pick up service from home to the coach and back again from anywhere in East Yorkshire, York, Harrogate, Ripon, North Yorkshire as far as Scarborough and North East Lincolnshire.

There are over 40 different holidays to choose from. New UK destinations include Torquay, The Ribble Valley & The Black Country, whilst in Europe we have added Italy in the Autumn, Austrian Christmas Markets and Easter in Spain to the list.

Ever popular Thursford Christmas Spectacular is back and we have festive themed breaks to Blenheim Palace, Chester and Longleat as well.

Christmas in Derbyshire Cheshire and Scotland, New Year celebrations in Bournemouth and Birmingham are bound to be popular so early booking is highly recommended to avoid disappointment.

### Single Travellers

For the single travellers we have included more supplement free departures than ever before. We must stress however that the number of rooms are limited and are sold on a first come first served basis. Once they have gone, supplements will be charged but you will be advised of this before booking.

### Still not booked your summer holiday?

It's still not too late to book one with us. Give us a call or check the website.

### Three easy ways to book . . .

Online at [www.acklamscoaches.co.uk](http://www.acklamscoaches.co.uk)

By phone on 01482 475212 or 01904 626050

In person at 179 Ferensway, Hull, 13 Micklegate, York or Barmston Close, Beverley.

### Our hotels

We use only 3 or 4 star hotels, chosen for the quality of their accommodation and amenities as well as their location. All bedrooms are en-suite and most have TV and tea/coffee making facilities as standard.

### Meals

All holidays including those via P&O Ferries from Hull include evening meals and breakfast. Midday meals are not included.

### The excursions

All excursions, entry fees and train/boat rides are included in the cost of your holiday so no hidden extras to pay.

### Your holiday protection

For your peace of mind we are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport.

### Group bookings

Discount for group bookings of 13 or more passengers, please ask for details at the time of booking.

### Payment

A deposit of £50.00 plus, where appropriate, your holiday insurance premium secures your holiday with the balance due 6 weeks prior to departure. Payment by credit or debit card accepted at no charge.

### Group organisers

Organising a day out, weekend away or longer, UK or Europe? Then let us help. We can book the hotel and/or ferry crossings, arrange visitor attractions and even book guides and of course supply you with coach travel. Ring one of our reservation staff on 01482 475212 for a free no obligation quotation.

### Follow us on Facebook and Twitter

 [Facebook.com/acklamscoaches](https://www.facebook.com/acklamscoaches)

 [Twitter.com/acklams](https://twitter.com/acklams)



## Why Choose Acklams?

### Elite Coaches for your comfort:

- All with reclining seats
- Extra leg room
- Magazine/glove nets
- Adjustable seatbelts
- Retractable armrests
- Toilet and washroom
- Radio, CD and DVD
- Climate control
- Overhead aircraft-style luggage lockers
- All our coaches undergo regular, rigorous maintenance inspections
- Friendly drivers trained to the highest standards



Acklams Elite Traveller Coach Holidays are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved protection scheme. This ensures that in relation to the coach package holidays described in this brochure, the clients monies are protected by a Bond which may be called upon in the unlikely event of the Member's Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to [www.bch-org](http://www.bch-org) or telephone 0207 240 313 to confirm current membership. Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

## Holidays at a glance

### August

Monday 31st Cambridge Escorted 5 days 22

### October

Monday 5th Yorkshire Rail & Sail 5 days 4  
 Monday 12th Gothic Pennines 5 days 4  
 Monday 12th Windsor Escorted 5 days 22  
 Thursday 15th Italy 12 days 18  
 Monday 26th The Black Country 4 days 5

### November

Monday 2nd Torquay 5 days 5  
 Monday 9th Southport & Windermere 5 days 6  
 Thursday 12th Thursford 3 days 6  
 Monday 16th Peak District Escorted 4 days 23  
 Wednesday 18th Thursford 2 days 6  
 Thursday 19th Blenheim Palace 4 days 7  
 Monday 23rd Tenby 5 days 7  
 Friday 27th Longleat Festival of Light 4 days 8  
 Sunday 29th Austria 9 days 18  
 Monday 30th Warner's Turkey & Tinsel 5 days 8  
 Monday 30th Festive Chester Escorted 5 days 23

### December

Tuesday 1st Thursford 3 days 6  
 Friday 4th Festive Yorkshire 4 days 9  
 Monday 7th Chester Christmas Mkt 4 days 9  
 Wednesday 23rd Derbyshire Christmas 5 days 10  
 Wednesday 23rd Christmas in Scotland 5 days 10  
 Wednesday 23rd Shrigley Hall Christmas 5 days 11  
 Wednesday 30th Bournemouth New Year 4 days 11  
 Wednesday 30th Birmingham New Year 4 days 11

### January 2016

Tuesday 12th Potters 3 days 12  
 Monday 18th Lancashire Escorted 5 days 24

### February 2016

Monday 1st Southport & Windermere 5 days 6  
 Monday 8th Torquay 5 days 5  
 Monday 15th Ribble Valley 5 days 12  
 Monday 15th Snowdrops 5 days 13  
 Wednesday 17th Cote d'Azur 10 days 19  
 Monday 22nd Liverpool Escorted 5 days 24  
 Monday 29th Bournemouth 5 days 13

### March 2016

Monday 7th Spring in Cornwall 5 days 14  
 Monday 7th Irish House Party 5 days 14  
 Monday 14th The Yorkshire Dales 4 days 15  
 Monday 14th Waterways of London 4 days 15  
 Monday 21st The Cotswolds Escorted 5 days 25  
 Friday 25th Easter in Eastbourne 5 days 16  
 Friday 25th Spain at Easter 12 days 19  
 Monday 28th Suffolk & Essex 5 days 16

### April 2016

Monday 18th Cardiff Escorted 5 days 25

### May 2016

Monday 16th Perthshire Escorted 5 days 26

### June 2016

Monday 13th Norwich Escorted 5 days 26

### July 2016

Monday 18th Warwickshire Escorted 5 days 27

### August 2016

Monday 8th London Escorted 5 days 27

### September 2016

Saturday 10th Moselle & Rhine Cruise 10 days 20



### Yorkshire Rail and Sail

5 days  
£375

An autumn tour of some of Yorkshire's scenic highlights. A visit to Holmfirth is the starting point before heading into the Yorkshire Dales National Park and taking a train ride from Embsay to Bolton Abbey and back. The beautiful market town of Skipton is our next port of call and a one hour canal cruise with tea and biscuits. A guided tour across the Dales as far as Appleby to board the famous Settle to Carlisle Railway to journey south to Settle and an afternoon visit to Haworth and the Brontë Parsonage complete this scenic tour of God's county.

#### Hollins Hall Marriott Hotel & Country Club\*\*\*\*

A luxurious 4 star hotel set in 200 acres of ground close to Shipley. Originally a stately home the hotel is warming, welcoming and offers the facilities you would expect from a 4 star hotel including a leisure centre with pool and spa.

There is an excellent restaurant, choice of two lounges and the hotel has a lift.

All bedrooms have flat screen TV, tea/coffee making facilities, hairdryer and 24 hour room service.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Ride on Embsay railway
- 1 hour canal ride with tea and biscuits
- Guided tour of Yorkshire Dales
- Train journey from Appleby to Settle
- Visit to Haworth with entry to Brontë Parsonage.

#### 5 day tour

Monday 5th - Friday 9th October 2015 £375.00  
Single room (limited availability) Nil



### Gothic Pennines - Brontë Country

5 days  
£309

Nothing captures the romantic imagination of Victorian literature and costume drama better than the novels of Charlotte and Emily Brontë. Brooding, rugged Lancashire and West Yorkshire countryside. Gawthorpe Hall sometimes referred to as the Downton of the North. Haworth and The Brontë Parsonage Museum containing the world's most comprehensive collection of the Brontë's original letters and manuscripts.

The 17th century East Riddlesden Hall built by James Murgatroyd a wealthy cloth merchant. Keighley, Oakworth and the Pennine Way to Ponden Hall on which Thrushcross Grange in Wuthering Heights was based, all feature in this new tour celebrating Yorkshire's best known and loved authoresses.

#### Holiday Inn, Harrogate\*\*\*

Only a short walk from the centre of Harrogate this 3 star hotel has all you would expect of a Holiday Inn, restaurant, spacious modern bar, and fitness centre with full size swimming pool, sauna, steam room and gym. There is a lift to all floors. The bedrooms have TV, hairdryer and tea/coffee making facilities.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed & breakfast
- 25% discount voucher for bottle of wine at hotel
- 2 x 2 for 1 drinks vouchers at hotel
- Entry to Gawthorpe Hall
- Entry to Brontë Parsonage Museum & Oakwell Hall
- Entry to East Riddlesden Hall

*Please note that this tour is not suitable for wheelchair bound customers due to the fact that none of the historic houses featured are equipped with lifts.*

#### 5 day tour

Monday 12th - Friday 16th October 2015 £309.00  
Single room (limited availability) Nil



### Drama in the Black Country

4 days  
£289

Think Keeping Up Appearances, Upstairs Downstairs with the Peaky Blinders and leave your armchairs behind to experience first-hand the highly evocative settings that have inspired generations of British film makers. Explore the Black Country Museum, one of the largest open-air museums in the UK and which was used as a setting for the recent series of Peaky Blinders, Land Girls and Our Zoo.

Visit Leamington Spa where the 25 acre Jephson Gardens, Clarendon Square and the 19th Century Town Hall have been inspirational settings for the directors of Keeping Up Appearances, Dangerfield and the latest remake of Upstairs Downstairs.

#### Walton Hall Hotel, Wellesbourne\*\*\*\*

A contemporary 4 star hotel which shares 65 acres of parkland with nearby Walton Hall. There is a brasserie, restaurant and bar together with a fitness centre with indoor pool, sauna and steam room. The hotel has a lift. All bedrooms have flat screen TV, hairdryer and tea/coffee making facilities.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast at the hotel
- Entry to the Black Country Museum
- Visit to Leamington Spa.

#### 4 day tour

Monday 26th - Thursday 29th October 2015 £289.00  
Single room (limited availability) Nil



### Beside the Seaside

5 days  
£319

Join us on this ever popular break to the jewel of the English Riviera, Torquay. Enjoy an excursion in to the Dartmoor National Park travelling to Buckfastleigh to visit Buckfast Abbey home to a community of Benedictine monks, spend time in the ancient market town of Moretonhampstead "Gateway to the Moors" and call in to the Visitors Centre at Princetown.

Spend a day exploring the many attractions Torquay has to offer and enjoy a morning in Paignton and Dartmouth before returning to the hotel for an afternoon tea dance with scrumptious Devonshire Cream Tea.

#### The Imperial Hotel, Torquay\*\*\*\*

A 19th Century Victorian 4 star hotel on a stunning cliff top setting offering unbeatable panoramic views across the bay, and only a 10 minute walk from the town centre. It has a health club with swimming pool, AA rosette restaurant, bar and free Wi-Fi. There is a lift in the hotel and disabled access rooms are available on request.

All bedrooms have TV, tea/coffee making facilities, hairdryer, iron/ironing board and 24 hour room service.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- 2 nights' entertainment at the hotel
- Afternoon tea dance with Devonshire Cream Tea
- Days excursion through the Dartmoor National Park
- Free day in Torquay
- Half day excursion to Paignton and Dartmouth

#### 5 day tour

Monday 2nd - Friday 6th November 2015 £319.00  
Monday 8th - Friday 12th February 2016 £319.00  
Single room (limited availability) Nil



**5 days**  
**£255**

**Southport and Windermere**

Want to get away this winter and spend a few days in a luxury hotel then look further. Join us at the Ramada Plaza hotel in Southport. Renowned for its flat terrain, legendary Lord St and expansive beach this is an ever popular destination. Visit Liverpool with its vibrant waterfront, huge selection of shops and multitude of museums, spend a day in Southport itself exploring the town, or simply relax in the hotel or even work out in the gym. Rounding everything off is a visit to Bowness with a trip across Windermere to Ambleside. All in all a really great winter break.

### Ramada Plaza Hotel,\*\*\*\* Southport

An excellent 4 star hotel in the centre of Southport's glamorous waterfront development. The hotel's renowned Marine Brasserie restaurant is complemented by a comfortable lounge and bar. The hotel has a gym and there is a lift.

All the bedrooms have bath tub, shower, hairdryer, coffee/tea maker, flat screen TV, air conditioning and iron/ironing board.

### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner bed and breakfast
- Excursion to Liverpool
- Excursion to Bowness with cruise on Windermere
- Free day in Southport

### 5 day tour

Monday 9th - Friday 13th November 2015	£255.00
Monday 1st - Friday 5th February 2016	£255.00
Single room (limited availability)	Nil

**3 days**  
**£255**

**Thursford**

Set in the magical surroundings of mechanical organs and carousels, with the building a riot of twinkling lights, trees and animations and with a troupe of 130 singers, dancers and entertainers, including a host of West End performers, Thursford's show has so far attracted an audience of over 2.5million people from right across the UK. Demand is bound to be high so early booking is recommended.

### Oaklands Hotel\*\*\* Norwich

Staying at the 3 star Oaklands Hotel in Norwich with tickets for Friday's matinee show.

### Includes:-

- 2 nights' dinner bed and breakfast at hotel
- Free time in Norwich
- Ticket for matinee show

### Thursday 12th November

**3 day tour £255.00** Single supplement £40.00

### Sea Marge Hotel\*\*\*\* Cromer

Staying at the 4 star Sea Marge Hotel, Cromer with tickets to Wednesday's matinee.

### Includes:-

- 1 night's dinner, bed and breakfast
- Ticket for Wednesday matinee performance
- Visit to Springfields Outlet Shopping Centre on Thursday

### Wednesday 18 November

**2 day tour £189.00** Single supplement £20.00

### Sea Marge Hotel\*\*\*\* Cromer

Staying at the 4 star Sea Marge Hotel, Cromer with tickets for Wednesday evenings show and a visit to Lincoln on Thursday.

### Includes:-

- 2 nights' bed and breakfast at hotel
- Evening meal on Tuesday
- Pre-show meal on Wednesday
- Ticket for Wednesday evenings' show
- Thursday afternoon in Lincoln

### Tuesday 1 December

**3 day tour £269.00** Single supplement £40.00

**4 days**  
**£259**

**Blenheim Palace**

As Christmas approaches many of Britain's stately homes take on a festive feel and Blenheim Palace is no exception. The birthplace of Sir Winston Churchill the house is home to the 12th Duke of Duchess of Marlborough who transform the Palace in to a veritable Winter Wonderland with the added attraction of the Living Crafts for Christmas. Over 100 British designer-makers will be showcasing a range of contemporary crafts for you to admire and purchase.

Oxford, the "City of Dreaming Spires" is also preparing for Christmas. Spend the day exploring its many museums, galleries and shops on foot, or hop on to one of the open top buses offering an ideal way to see Oxford.

### Best Western Banbury House Hotel\*\*\*

A charming Georgian 3 star hotel located only a 5 minute walk from the centre of Banbury. The hotel has its own restaurant and cosy bar. There is no lift in the hotel but there are a number of ground floor rooms, (accessed by at least 5 steps) which are available on request as are a number of rooms with walk-in showers.

All the bedrooms have hairdryer, complimentary toiletries, coffee/tea maker, flat screen TV, iron/ironing board and internet access.

### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast
- Entry to Blenheim Palace
- Day in Oxford

### 4 day tour

Thursday 19th - Sunday 22nd November 2015	£259.00
Single room (limited availability)	Nil

**5 days**  
**£309**

**Tenby and The Pembroke Coast**

Escape the early winter blues and Christmas rush in Tenby. The cliff-top harbour town has cobbled streets lined with pretty shops, cafes and restaurants and you can trace the town's history from the 9th century to the present day in Tenby Museum and Art Gallery. A journey to Kilgetty and the quirky Lovespoons Workshop is followed by time spent in the market town of Narberth with its multi-coloured Edwardian and Georgian buildings. Finally visit St David's, home of the patron saint of Wales and admire the magnificent coastal scenery from St David's Peninsula some of which is captured in the Landscape Gallery at Oriel y Parc Visitors Centre.

### Park Hotel, Tenby\*\*\*

A traditional, yet elegant, family run 3 star hotel perched on a cliff to with spectacular views over Tenby. The hotel's restaurant offers a variety of homemade food while the North Cliffe suite offers a bar and dance floor. Reception is accessed by 3 steps and it should be noted that there are multiple steps throughout this historic property. There is however lift access to all bedrooms. All the bedrooms have TV, hairdryer and coffee/tea maker.

### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast
- 1 night's live entertainment
- Christmas quiz and themed Christmas day dinner
- Excursion to Lovespoons and Narberth
- Excursion to St David's and Carew Castle

### 5 day tour

Monday 23rd - Friday 27th November 2015	£309.00
Single room (limited availability)	Nil



### Longleat's Festival of Light

4 days  
£265

Enjoy a visit to the stunning Festival of Light at Longleat together with the atmospheric Christmas Market in historic Bath. First held in 2014, Longleat's Festival of Light is a stunning collection of hundreds of illuminated displays featuring traditional Chinese designs, including temples and dragons as well as some of the Safari Park's animals. These beautiful handmade structures are 20 metres high, beautiful by day, stunning by night. In complete contrast Bath's Christmas market offers magical festive shopping as the area between the stunning Bath Abbey and Roman Baths is transformed in to a Christmas Wonderland with more than 170 chalets lining the streets.

#### Hilton Bristol Hotel\*\*\*\*

A 4 star hotel situated 8 miles from the centre of Bristol. This modern hotel has all the amenities you would expect of a Hilton Hotel including a restaurant, bar and lounge as well as a fitness centre with swimming pool, sauna, steam room and whirlpool. The hotel does not have a lift but ground floor rooms and wheelchair accessible rooms are available on request.

All the bedrooms have TV, tea/coffee making facilities, hairdryer, iron/ironing board and trouser press.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast
- Morning in Bristol followed by visit to Longleat
- Full day in Bath

#### 4 day tour

Friday 27th - Monday 30th November 2015 £265.00  
Single room (limited availability) Nil



### Warner's Holme Lacy

5 days  
£339

Warner's are well known for their "adults only" holidays and they have proved extremely popular with our customers. Warner's Holme Lacy in the Wye Valley is no exception and they pull out all the stops to ensure you enjoy the whole Festive Season in a pre Christmas short break, including Traditional Christmas Dinner, a Christmas Pantomime team show, themed quizzes and Christmas carol sing-a-long concert, and a New Year celebration with Gala Dinner and Party Night. We have added a morning visit to nearby Hereford with its fine Cathedral and afternoon drive through the Wye Valley to the delightful riverside town of Ross on Wye excursions to complete the occasion.

#### Warner's Holme Lacy House Hotel\*\*\*\*

Set in the Wye Valley, this 4 star Georgian manor house is set in 20 acres of grounds with a spacious terrace overlooking the lake. The hotel offers a whole host of facilities from archery to table tennis and whole lot more between. The indoor swimming pool is complemented by a bubble bath whilst you can also use the sauna and steam room as well as visiting the Fitness Studio. For an extra charge you can even indulge in a beauty treatment in the spa.

All the bedrooms have 22" TV, tea/coffee making facilities, toiletries, hairdryer, iron and ironing board and supply of biscuits replenished daily.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Full entertainment programme
- 2 half day excursions

#### 5 day tour

Monday 30th November - Friday 4th December 2015 £339.00  
Single room (limited availability) Nil



### Festive Yorkshire

4 days  
£245

Three Christmas Markets and a stately home are the highlights of this tour specially designed with single people in mind, though couples are welcome. Leeds Christkindelmarkt a well-established German Christmas Markets with over 40 wooden chalets offering a bewildering array of gifts and refreshments. Grassington Dickensian Market will transport you back in time as the local traders dress both their shops and themselves in true Dickensian fashion.

Skipton Yuletide Festival & Christmas Market now in its 21st year offers a more traditional market and shopping experience coupled with seasonal entertainment. Finally Castle Howard is transformed for Christmas with candles, garlands and wreaths alongside soaring trees glittering with baubles and lights.

#### The Old Swan Hotel\*\*\*\* Harrogate

This 4 star hotel is one of Harrogate's most famous hotels with history going back nearly 200 years. It is set in 5 acres of garden and yet is only a short walk from the town centre. With two restaurants, lounge and bar it combines Victorian elegance with contemporary style. There are no ground floor rooms but there is a lift to all floors but please be aware there are steps along the corridors of the 1st and 2nd floors. Double or twin rooms may be available on request.

All bedrooms have TV and radio, tea/coffee making facilities and hairdryer.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast
- Sunday evening quiz
- Visits to Leeds, Skipton and Grassington
- Entry to Castle Howard

#### 4 day tour

Friday 4th - Monday 7th December 2015 £245.00



### Chester Christmas Market

4 days  
£269

For our final Christmas themed break of 2015 we visit both historic Chester and Arley Hall. Chester Christmas market is a truly magical affair with more than 60 wooden chalets positioned outside the Town Hall offering a bewildering array of crafts, jewellery, gifts, clothing and local food and drink. Visit Arley and see the Hall decorated by local florists and floristry college students with thousands of fresh flowers, whilst in the Cruck Barn you can see the Christmas Tree Competition, where more than 10 local schools have each decorated a tree. A visit to Liverpool in all its festive glory and to Cheshire Oaks Designer Outlet Centre are also included.

#### Best Western Forest Hills Hotel\*\*\* Frodsham

A modern 3 star hotel, set in quiet countryside with panoramic views over the Cheshire plains and Mersey Estuary. As well as an excellent restaurant and bar there is a leisure centre with swimming pool, gym, sauna and steam room. The hotel does not have a lift but half the hotel's rooms are on the ground floor and the rest are reached by one flight of stairs.

All the bedrooms have hairdryer, hospitality tray, TV and free Wi-Fi.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast
- Entry to Arley Hall
- Day in Chester
- Excursion along the Wirral Peninsula to Liverpool
- Visit to Cheshire Oaks Designer Outlet Centre

#### 4 day tour

Monday 7th - Thursday 10th December 2015 £269.00  
Single room (limited availability) Nil



## Welcome to our selection of Festive Breaks

*"From Christmas in Cheshire to welcoming the New Year in Bournemouth we are sure there is something that will take your fancy."*

Sit back, relax and enjoy the company of fellow passengers, and avail yourself of the hotels leisure facilities. Join the excursions we have included and tuck in to some fine festive food and let someone else do all the hard work.

As with all our holidays, our Door to Door pick up Service, Elite Coach Travel, 3 or 4 night dinner, bed and breakfast hotel accommodation with en-suite rooms. Entertainment on at least two evenings and excursions are included.

Those of you choosing a Christmas break will also be able to enjoy a Traditional Christmas dinner and Christmas evening buffet, whilst those travelling with us for the New Year celebrations will enjoy a New Year Gala dinner.



5 days  
**£475**

### Derbyshire's Christmas Delights

From the moment you arrive at the hotel and are greeted with a warm welcome and afternoon tea you can be assured of a truly memorable Christmas holiday. A Christmas Eve run through the Peak District to Matlock and back followed by pre-dinner drinks, an evening of entertainment and the opportunity to attend mass. Christmas Day is celebrated with a traditional Christmas lunch with all the trimmings and in the evening a Christmas buffet is followed by a quiz. On Boxing Day, blow away the cobwebs with an afternoon run to Matlock and then back to the hotel in time for dinner and the final evening's entertainment.

#### Hallmark Hotel\*\*\*\* Derby

This 4 star Hallmark hotel has its own sense of tradition and elegance. It is in an enviable position within a 20 minute walk of the city centre and yet on the edge of the Peaks. There is an excellent Brasserie restaurant as well as a comfortable lounge bar.

All bedrooms have plasma TV, hairdryer and tea/coffee making facilities.

5 day tour

Wednesday 23rd - Sunday 27th December 2015 £475.00  
Single room (limited availability) Nil



5 days  
**£465**

### Christmas in Scotland

Troon on the Ayrshire Coast is an ideal base for exploring Ayrshire. Enjoy a tour of the countryside on Christmas Eve before listening to Carol singing in the bar followed by dinner. On Christmas Day you can make use of the hotels leisure facilities or enjoy a stroll along the Promenade before sitting down to a Traditional Christmas lunch and later enjoy a Quiz Night followed by a Festive Buffet and entertainment from the house band rounding the day off. Boxing Day can be spent relaxing in the hotel, taking a seaside stroll or joining us for a trip in to Glasgow. Back at the hotel the final night's dinner will be served in the restaurant followed by a quiz in the bar.

#### The Marine Hotel\*\*\*\* Troon

Situated next to Royal Troon golf coast, this 4 star coastline hotel offers stunning views of the Isle of Arran. The hotel has excellent leisure facilities which include swimming pool, sauna and steam room, jacuzzi and squash courts. The hotel will also be happy to arrange a round of golf for you. There is a rosette winning restaurant overlooking the golf course and a cosy bar. The hotel has a lift. All bedrooms have plasma TV, iron/ironing board, tea and coffee making facilities, Wi-Fi and 24 hour room service.

5 day tour

Wednesday 23rd - Sunday 27th December 2015 £465.00  
Single room (limited availability) Nil



5 days  
**£465**

### Christmas at Shrigley Hall

Our summer breaks to Shrigley Hall prove so popular that we have decided to join them for their Christmas Celebrations. From the moment you arrive you can be sure of a first class Christmas holiday. Cream tea on arrival, three course, five choice evening meals, hearty Full English breakfast, traditional three course Christmas lunch, carol singers, light entertainment on three evenings and even a Christmas Day Treasure Hunt - and let's not forget an appearance from Father Christmas - and of course the Queen's Speech. On Christmas Eve we will take you for a trip out in to the Cheshire countryside and for the shoppers among you we have organised a Boxing Day visit to the Trafford Centre.

#### Puma Shrigley Hall Hotel Golf & Country Club\*\*\*\*

One of the most prestigious hotels in the area this 4 star hotel is set in 262 acres of countryside on the edge of the Peak District National Park. The Oakridge Restaurant offers beautiful views over the grounds and there is an indoor swimming pool, sauna, steam room and fitness suite. All the bedrooms have hairdryer, tea/coffee making facilities and TV.

5 day tour

Wednesday 23rd - Sunday 27th December 2015 £465.00  
Single room (limited availability) Nil



4 days  
**£465**

### New Year in beautiful Bournemouth

With its south coast position, Bournemouth enjoys a slightly milder climate than its northern counterparts and is an ideal place to visit for the New Year. Enjoy a relaxing New Year's Eve exploring this cosmopolitan resort with its spectacular coastal views, golden beaches and array of shops. See out 2015 with the hotel's special New Year's Eve dinner and dance and raise a glass of bubbly to welcome in 2016. A New Year's Day drive in to the New Forest as far as Lyndhurst will help you recover from the previous evening's celebrations before enjoying your final evening's meal.

#### Hallmark Hotel\*\*\*\* Bournemouth

Hallmark Hotel Bournemouth is a beautiful 4 star hotel enjoying an enviable central location. With stunning décor throughout and a well-equipped Health Club & Spa, it's a great choice. Relax with a dip in the pool and enjoy delicious food and wine in the stylish Brasserie. All bedrooms have flat screen TV and Wi-Fi.

4 day tour

Wednesday 30th - Saturday 2nd January 2016 £465.00  
Single room (limited availability) Nil

## Birmingham New Year Celebrations

4 days  
**£339**

See out 2015 and welcome in 2016 with us at the fabulous Menzies Hotel, Strathallan. On New Year's Eve you can visit Birmingham's vibrant city centre with the famous Bull Ring Shopping centre, Broad Street & Brindley Place together with a canal system bigger than Venice's all waiting to be explored. A Gala New Year's Eve dinner is followed by an evening of dancing and a glass of "bubbly" as we see out the old and welcome in the new, and on New Year's Day an afternoon visit to Birmingham's Botanical Gardens gives an ideal opportunity to recover from the previous night's celebrations.

#### Menzies Birmingham City Strathallan Hotel\*\*\*\*

Located in Edgbaston just a short distance from the centre of Birmingham this 4 star hotel has all the amenities you would expect of a Menzies hotel. As well as the newly refurbished bar and lounge, the hotel's Brasserie restaurant offers an informal environment in which to dine. There is free Wi-Fi in the hotel and residents' gym. All the bedrooms have flat screen TV, tea/coffee making facilities and Wi-Fi.

4 day tour

Wednesday 30th - Saturday 2nd January 2016 £339.00  
Single room (limited availability) Nil




**3 days**  
**£215**

**Potters World Indoor Bowls Championships**

The prestigious Just Retirement 2016 World Indoor Bowls Championships returns to Potters for the 18th year with 16 of the world's top ranked players plus 16 qualifiers battling it out in the blue rink for the biggest and best title within the bowls world, the 2016 World Bowls Single Champion. As well as entry to 3 days of bowling, there is nightly entertainment provided by the resort's resident team of entertainers, use of the leisure facilities at Potters and all meals from evening meal on the day of arrival to lunch on the day of departure.

#### Potters Leisure Resort,\*\*\*\* Hopton on Sea

The UK's first Five Star Holiday Village was started in 1920 by the Potter family. Re-branded for the 21st century it is still owned and run by the Potter family. The Atlas Theatre is the heart of Potters where each night fantastic entertainment is performed live. The Palms Health & Fitness club includes two pools, sauna cabin, steam room, whirlpool and more.

Accommodation is in bungalows which have central heating, TV, tea/coffee making facilities and bathroom towels. Upgrades to Bungalow plus is available please ask for details.

#### Your holiday includes:-

- Door to Door VIP pick up service
- Elite Coach Travel
- 2 nights' dinner, bed and breakfast at Potters
- 2 lunches
- Entry to 3 days of qualifying rounds bowling
- Use of the resort's leisure facilities
- Entertainment each evening

#### 3 day tour

Tuesday 12th - Thursday 14th January 2016 £215.00  
Single room (limited availability) Nil



**5 days**  
**£329**

**Ghosts and Witches in the Ribble Valley**

The stunning countryside and picturesque villages of the Ribble Valley are home to some mysterious residents and we explore the haunting and ghostly goings on of this part of Lancashire. Learn about the 700 year history of Dunkenhalgh Hall and then enjoy a guided tour of the Ribble Valley. Hear about local women who were branded as witches as we take a guided tour of Pendle Witch Country before visiting medieval Samlesbury Hall. Rounding the whole tour off we make our way to Skipton and take a one hour cruise on the Leeds-Liverpool canal and end the day in Grassington.

#### Mercure Dunkenhalgh Hall Hotel & Spa,\*\*\*\*

##### Clayton le Moors

A 4 star hotel in a converted 700 year old country manor set in 17 acres of parkland. As well as a restaurant and bar, the hotel has a Spa Naturel with indoor pool and adjoining whirlpool, gym, thermal suite with sauna, steam room and laconium. There is a lift in the main part of the building but guests with walking difficulties should ask for rooms close to reception. Some of these rooms are in the attractive "Courtyard" which are accessed by a covered walkway.

All bedrooms have flat screen TV, tea/coffee making facilities, hairdryer and ironing facilities.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Full day guided tour of Pendle Witch Country
- Ghost tour of Ribble Valley
- Visit to Samlesbury Hall
- 1 hour cruise on the Leeds-Liverpool canal

#### 5 day tour

Monday 15th - Friday 19th February 2016 £329.00  
Single room (limited availability) Nil



**5 days**  
**£309**

**Snowdrops, Sea and Steam**

Nothing heralds the fact that spring is just around the corner than the sight of snowdrops. Join us as we visit Easton Walled Gardens, Walsingham Abbey and Hodsock Priory and walk amongst the swathes of snowdrops. Enjoy a ride on the Poppyline Railway from Holt to Sheringham and then travel by coach along the North Norfolk Heritage Coast to Hunstanton before heading back to Overstrand. No visit to Norfolk is complete without a visit to the Broads. Sadly no boats sail at this time of year but hopefully our circular tour taking in Stalham, Hickling and Wroxham will give you a taste of what's on offer and who knows maybe you will return later in the year.

#### Sea Marge Hotel\*\*\*\* Overstrand

A 4 star Hotel on the edge of the coastal village of Overstrand near Cromer. It is a Grade II listed building set in 5 acres of gardens which lead down to the coastal path and open beach.

All the bedrooms have Freeview TV, coffee/tea making facilities and telephone.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Entry to Easton Walled Gardens
- Entry to Walsingham Abbey
- One way journey on the Poppyline from Holt to Sheringham
- Excursion along North Norfolk Coast to Hunstanton
- Half day excursion by coach round the Norfolk Broads
- Entry to Hodsock Priory

#### 5 day tour

Monday 15th - Friday 19th February 2016 £309.00  
Single room (limited availability) Nil



**5 days**  
**£279**

**Bournemouth, Compton Gardens and The New Forest**

Renowned as one of our more stylish resorts, Bournemouth boasts spectacular coastal views, golden beaches, beautiful parks and gardens and tranquil woodlands. On a scenic drive through the New Forest, we come upon thatched cottages at Brockenhurst & Lyndhurst, see a wide range of wildlife and eventually arrive in Salisbury, "The City in the Countryside". Voted one of the finest gardens in Europe, Compton Acres offers a fascinating journey through the gardens of the world with seven distinctive gardens to wander round including the Italian and Japanese Gardens. As if all this wasn't enough you get a day at leisure to explore Bournemouth as well as visiting Poole with its lovely natural harbour.

#### Menzies Carlton Hotel\*\*\*\* Bournemouth

Situated on East Overcliff with beautiful views over Bournemouth Bay is one of the most stylish 4 star hotels in Dorset. With its comfortable lounges, superb restaurant and excellent Waves Health and Leisure Centre you can understand why it is so popular with our holidaymakers. The hotel does by the way have a lift.

All the bedrooms have TV, tea/coffee making facilities and complimentary Wi-Fi access. Sea view rooms are available at a supplement, please ask for details.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast
- Excursion through the New Forest
- Entry to Compton Acres
- Visit to Poole
- Free day in Bournemouth
- Free use of the hotels leisure facilities

#### 5 day tour

Monday 29th February - Friday 4th March 2016 £279.00  
Single room (limited availability) Nil



### Springtime in Cornwall

5 days  
£375

When better to visit the Eden Project than as spring is arriving. See stunning floral displays, crops of tea and hops and huge outdoor sculptures. Visit exotic allotments or explore the secret corners of Eden's Cornish garden and don't forget to visit the Rainforest and Mediterranean Biomes. Admire Cornwall's rugged coastlines and the pretty fishing village of Padstow on the banks of the River Camel where you will find Rick Stein's fish restaurant. Newquay itself has lots to offer so why not spend a day exploring the magnificent coastline and sweeping beaches, browse around the shops or simply avail yourself of the hotel's leisure facilities.

#### Esplanade Hotel, Fistral Bay\*\*\* Newquay

A 3 star hotel situated opposite Fistral beach and offering panoramic views across the bay. The spacious bar, lounge and restaurant all have fantastic views out to sea. The hotel's leisure facilities include indoor swimming pool, spa bath & sauna. The hotel has a lift but there are 7 steps up to the reception and further steps to some rooms.

All the bedrooms have TV, hairdryer and tea/coffee making facilities

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Entry to the Eden Project
- Excursion to Padstow
- Free day in Newquay

#### 5 day tour

Monday 7th - Friday 11th March 2016  
Single room (limited availability)

£375.00  
Nil



### An Irish House Party

5 days  
£355

Join our new seasonal break to Ireland's South East. We stop overnight in Bray and then visit Wells House and Gardens and enjoy a guided tour before reaching Wexford home for the next 3 nights. Enjoy a guided tour of the famous House of Waterford Crystal and then spend the afternoon exploring Waterford itself. Join our guided tour of Wexford's internationally acclaimed Opera House after which you have the rest of the day to enjoy the town. During your stay in Wexford the hotel will provide entertainment each evening ensuring you have fabulous memories of this wonderful country.

#### Wilton Hotel\*\*\* Bray

A 3 star hotel close to the town centre, it has a lift and ground floor rooms are available on request.

All the bedrooms have TV, hairdryer and tea/coffee making facilities.

#### Maldron Hotel\*\*\* Wexford

Situated on the outskirts of Wexford this 3 star hotel offers a wide range of facilities including a gym and pool (local charges may apply) it has a restaurant bar and lounge. There are no ground floor rooms but a lift serves all floors.

The bedrooms all have TV, tea/coffee making facilities and hairdryer.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- Ferry sailing Holyhead to Dublin - outbound
- 1 night's dinner, bed and breakfast in Bray
- 3 nights' dinner, bed and breakfast in Wexford
- 2 nights' entertainment
- Guided tour of Wells House and Gardens, Wexford Opera House and House of Waterford Crystal.
- Return ferry crossing from Rosslare to Pembroke.

#### 5 day tour

Monday 7th - Friday 11th March 2016  
Single room (limited availability)

£355.00  
Nil



### Spring in the Dales

4 days  
£289

The days are getting longer, the daffodils are in bloom and lambs are gambling in the fields, spring has arrived. Take a circular tour through the heart of the Dales starting from Settle and then Sedbergh before travelling through beautiful countryside to the magical market town of Hawes, the highest market town in England and on through Wensleydale via Aysgarth to Leyburn. Travel out over the Moors to Haworth and visit the Brontë Museum or catch a glimpse of a bygone era at Haworth's Railway Station. Visit the majestic spa town of Harrogate and spend a morning in Skipton browsing around the market or perhaps taking a canal boat ride before following the River Wharfe as it meanders through Ilkley and Otley, returning home with lots of happy memories.

#### Rendezvous Hotel\*\*\* Skipton

A family run 3 star hotel located on the edge of the Leeds/Liverpool canal a mile from the centre of Skipton. The canal-side restaurant serves honest to goodness food, there is a gym, swimming pool, sauna & steam room and the conservatory has sweeping views of the hills and dales.

The bedrooms all have TV, tea/coffee maker, hairdryer, iron/ironing board, Wi-Fi access and telephone.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed & breakfast
- Circular tour of the Yorkshire Dales
- Visit to Harrogate
- Excursion to over the Moors to Haworth

#### 4 day tour

Monday 14th - Thursday 17th March 2016  
Single room (limited availability)

£289.00  
Nil



### Waterways of London

4 days  
£289

One of the world's truly great cities, London has many tales to tell and this tour will not disappoint. Focusing on the capital's waterways, we enjoy a 75 minute cruise from Westminster to Royal Greenwich and visit the Greenwich Visitors Centre at the Royal College. We explore the London Canal Museum and learn about the historic importance of London's waterways before taking a guided walk along the towpath to Camden Town. Browse round Camden's famous market or stroll up to Primrose Hill one of North West London's most cherished views. To round the holiday off, we take the London Waterbus for a scenic canal journey to London's Little Venice.

#### Waltham Abbey Marriott Hotel\*\*\*\*

A modern 4 star hotel bordering the ancient woodlands of Epping Forest, yet within easy reach of the centre of London. The hotel has its own leisure club including an indoor pool, gym, sauna and spa. The hotel has a restaurant and bar as well as gardens and a patio area. The hotel has a lift.

All the bedrooms have TV, tea/coffee making facilities and complimentary Wi-Fi access.

#### Your holiday includes:-

- Door to Door pick up service
- Elite Coach Travel
- 3 nights' dinner, bed and breakfast
- Admission to London Canal Museum followed by guided towpath walk to Camden
- London Water Bus Canal trip
- River cruise from Westminster to Greenwich
- Admission to the Discover Greenwich Visitor Centre

#### 4 day tour

Monday 14th - Thursday 17th March 2016  
Single room (limited availability)

£289.00  
Nil





**Easter in  
Elegant Eastbourne**

5 days  
**£349**



**Suffolk, Essex and  
Jimmy's Farm**

5 days  
**£355**

By popular request we return to Eastbourne with its award winning sea front, famous carpet garden, bandstand and Victorian pier. Stunning coast, countryside, heritage and one of the finest gardens in England make the county one of the UK's top tourist destinations. Enjoy a visit to Pashley Manor Gardens an award winning quintessential English garden. The historic town of Battle, the place where in 1066 one of Britain's most famous battles took place, and the vibrant and colourful Regency resort of Brighton are included in the itinerary as well as a full day to explore all that Eastbourne has to offer.

**Best Western Lansdowne Hotel\*\*\* Eastbourne**

An imposing, traditional, family run 3 star hotel located on the seafront overlooking the Western Lawns and Wish Tower with splendid views of Beachy Head and the sea. The hotel has five lounges, a bar, restaurant and games room with pool, table tennis and snooker. The hotel has a lift. The bedrooms are en-suite and have TV, tea and coffee making facilities and hairdryer.

**Your holiday includes:-**

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast
- Entertainment at the hotel on 2 nights
- Entry to Pashley Manor Gardens
- Excursion to Battle and Brighton
- Free day in Eastbourne

Explore the beautiful countryside and quaint villages of this underrated corner of England. Take a guided walking tour of Lavenham, "England's Finest Medieval Village", visit Flatford home to the 18th century mill made famous in John Constable's paintings, enjoy a 2 hour cruise, with commentary from Waldringfield to Woodbridge on the River Deben one of the most beautiful and scenic spots on the East Coast, and pay a visit to medieval Bury St Edmunds. Finally you have the opportunity to explore the world of TVs "Jimmy's Farm" a complete visitors experience with nature trails, a butterfly house and a wide variety of animals including rare breed pigs and alpacas.

**Mark Tey Hotel\*\*\* Colchester**

A modern 3 star hotel set in its own grounds on the outskirts of Colchester. The hotel has an extensive leisure club including an indoor pool, gym, sauna and steam room and tennis courts. The hotel has a restaurant, bar and lounge. The hotel does not have a lift but ground floor rooms are available on request. All the bedrooms are en-suite and have TV, tea/coffee making facilities and hairdryer.

**Your holiday includes:-**

- Door to Door pick up service
- Elite Coach Travel
- 4 nights' dinner, bed and breakfast at the hotel
- Guided Walking Tour of Lavenham
- 2 hour River Cruise with Tea/Coffee & biscuits
- Entry to Jimmy's Farm

# European Selection

Over the next three pages you will find our selection of European Coach Holidays, ranging from The Italian Lakes in the Autumn, to Easter in Spain - and for good measure - Christmas Markets in Austria and Lemon Festival Celebrations in the South of France.

Your holiday starts the minute you are picked up by one of our Door to Door vehicles and brought through to one of our Elite Coaches which in turn takes you to the ferry terminal in Hull for the overnight sailing with P&O Ferries to either Rotterdam or Zeebrugge. Overnight stops in either Germany or France on the way to and from your chosen destination ensure that you arrive relaxed and refreshed, ready to enjoy your holiday.

Our carefully chosen hotels are all a minimum of 3 stars, the bedrooms all have private facilities and TVs, evening meals and breakfasts each day are included and evening entertainment is laid on most evenings.

The hotels used for the overnight stops are of the same standard and evening meal on arrival and breakfast before departure is included.

Accommodation on board P&O Ferries is in inside cabins and includes evening meal and breakfast in each direction. Requests for cabin upgrades (subject to availability) can be made at the time of booking. The cost for an outside cabin will be £12.00 per person and for a low berth inside cabin will be £8.00 per person.



<b>5 day tour</b>	Friday 25th - Tuesday 29th March 2016	£349.00
	Single room (limited availability)	Nil

<b>5 day tour</b>	Monday 28th March - Friday 1st April 2016	£355.00
	Single room (limited availability)	Nil



## Italy's Autumn Colours

12 days  
**£829**

Stretching over 30 miles from the rugged grandeur of the Dolomites to the borders of Lombardy, Lake Garda is Italy's largest lake, and considered to be one of the most beautiful, none more so than in the autumn.

We have chosen Riva Del Garda as our base and from here we spend a full day touring the breath taking Northern Dolomites, enjoy a day exploring the shores of Lake Garda taking in pretty villages such as Malcesine, Lazise and Sirmione and finally pay a visit to Verona a city rich in history and culture. Travelling overnight from Hull to Rotterdam and back with P&O Ferries and with overnight stops in both Germany and Austria, what better way to charge your batteries before winter arrives.

### Mercure Frankfurt Eschborn Ost\*\*\*\*

A 4 star hotel on the outskirts of Frankfurt. There are no ground floor rooms but there is a lift to all floors. All rooms have TV, air conditioning, tea/coffee making facilities and Wi-Fi.

### The Bon Alpina\*\*\* Igls

Small 3 star located in the centre of the village of Igls near Innsbruck. There are no ground floor rooms but there is a lift to all floors. The bedrooms all have satellite TV and hairdryer. Please note that twin rooms at this hotel comprise of a double frame with separate bedding.

### Hotel Sole\*\*\*\* Riva Del Garda

Situated in the centre of the town right on the water front, this 4 star hotel has stunning views out over the lake and is only a 5 minute walk from the local beaches. As well as the lakeside restaurant, pizzeria and ice cream parlour, there is a roof top terrace with sun loungers, solarium, sauna and whirlpool. The hotel also has a lift. The bedrooms all have TV, air conditioning, Wi-Fi, hairdryer and minibar. Rooms with lake views are available, please ask for details.

#### In addition to the travel arrangements detailed on page 17, your holiday includes:-

- 1 nights' dinner, bed and buffet breakfast in Germany and Austria in both directions
- 5 nights' dinner, bed and breakfast in Riva del Garda
- Full days excursion in to the Dolomites
- Excursion round the shores of Lake Garda
- Excursion to Verona

Thursday 15th - Monday 26th October 2015 12 day tour **£829.00** single room supplement **£162.00**



## Austrian Christmas Markets

Not as well-known as their German neighbours Christmas Markets are those held in the Austrian Lake District.

Salzburg with its stunning Cathedral Square and beautiful Getreidegasse shopping street, Hellbrunn Palace where the Magic of Advent Fair takes place in the courtyard, Lake Wolfgangsee where the three communities of St Wolfgang, St Gilgen and Strobl each offer a different Christmas Market and finally there is Steyr with its Christmas Market and Post Office and Linz with its Christmas Market in the Baroque main square and fairy-tale world of the Christmas Market in the Volksgarten public gardens. With overnight sailings from and to Hull with P&O Ferries and an overnight stop in Germany in both directions, early booking of this tour is recommended.

### Hotel Tirolerhof\*\*\* Attergau

A charming 3 star family run hotel in the centre of the village, it is furnished in typical Austrian style with twin beds consisting of a double bed frame with separate bedding. There is a restaurant and bar and the hotel has a lift. Ground floor rooms, situated in the annexe are available on request. All bedrooms are en-suite and have TV (German channels), hairdryer and phone.

#### In addition to the travel arrangements detailed on page 17, your holiday includes:-

- 1 night's dinner, bed and breakfast in Germany in both directions
- 4 nights' 4 course dinner, bed and breakfast in Austria
- Entertainment on at least 2 nights in Austria
- Excursions to Salzburg & Hellbrunn. Lake Wolfgangsee. Steyr and Linz

Sunday 29th November - Monday 7th December 2015. 9 day tour **£609.00**. Single room supplement **£100.00**

10 days  
**£799**

## The Cote d'Azur Lemon Festival



©Image courtesy of Office de Tourisme de Menton n Sartore

### Hotel Kyriad Dijon Est Mirande\*\*\*

A 3 star hotel in the leafy suburbs of Dijon, a 10 minute bus ride from the city centre. It has its own restaurant and bar as well as a small gym. All the bedrooms have TV, telephone and air conditioning.

### Van Der Valk Hotel St Aygulf

It's a beachside hotel situated between St. Tropez and Cannes and surrounded by palm trees, "pins parasols" and mimosa. The hotel has a swimming pool, restaurant and bar as well as the Beach Club Bleu & Blanc. Free Wi-Fi is available throughout the hotel. All bedrooms have flat screen TV, hairdryer, minibar, safe and air conditioning.

Wednesday 17th - Friday 26th February 2016. 10 day tour **£799.00** single room supplement **£140.00**

The warm climate of Menton makes it ideal for the growing of citrus fruit and every year the "Cite de Citrons" celebrates this local product.

The Fete du Citron is a unique event featuring giant designs made exclusively from citrus fruits and floats decorated with oranges and lemons it attracts more than 250,000 visitors from around the world, requires 300 workers to put it all together and uses 145 tonnes of fruit. Whilst here you also get the chance to visit the chic resorts of Cannes, Nice and St Tropez as well as visiting the Fragonard Parfumer for a guided tour. An overnight stop in Dijon, in both directions, is included in this new tour.

#### In addition to the travel arrangements detailed on page 17, your holiday includes:-

- 1 night's dinner, bed & breakfast in Dijon in both directions
- 5 nights' dinner, bed & breakfast in St Aygulf
- Seated tickets for the Golden Fruit Parade
- Guided tour of the Fragonard Parfumer
- Excursions to St Tropez, Cannes & Nice
- Free day in resort

## Easter on the Costa Brava

Enjoy a 7 night stay in Roses on Spain's Costa Brava.

12 days  
**£879**

Enjoying a great location overlooking Roses Bay it is less commercialised than some of the other resorts in the region and much of the original character of the town has been preserved among a wide selection of shops and bars. Lovely walks along the promenade to the harbour and marina. A full day excursion to Barcelona with English speaking guide, tour of a local vineyard a visit to the Exile Memorial Museum at La Jonquera and 1 hour boat trip to Cadaques are all included together with our Good Old Days package taking you back to those heady days of the 60s, remember how we won both the World Cup and the Eurovision Song Contest. An overnight stop in Dijon, in both directions, is included.

### Hotel Kyriad Dijon Est Mirande\*\*\*

A 3 star hotel in the leafy suburbs of Dijon, a 10 minute bus ride from the city centre. It has its own restaurant and bar as well as a small gym. All the bedrooms have TV, telephone and air conditioning.

### Hotel Martim\*\*\* Roses

A superior 3 star hotel situated on Santa Margarita beach with splendid views over the bay and a 10 minute walk along the promenade from the centre of Roses. The hotels amenities include restaurant, bar and an outdoor pool. 20 metres from the hotel is Service Thalassa Sport offering heated pool, sauna and more (local charge payable). The hotel has a lift.

The bedrooms all have TV, telephone, hairdryer and safe (payable at hotel). Sea view rooms available please ask for details.



©Image courtesy of Turespana

#### In addition to the travel arrangements detailed on page 17, your holiday includes:-

- 1 night's dinner, bed and breakfast in Dijon in both directions
- 7 nights' dinner, bed and breakfast in Roses
- 2 days at leisure in resort
- Guided tour of Barcelona
- 1 hour boat trip to Cadaques
- Visit to the Exile Museum at La Jonquera
- Visit to Vineyard near Roses
- Themed entertainment at the hotel

For a more detailed itinerary please ring us or check our website [www.acklamscoaches.co.uk](http://www.acklamscoaches.co.uk)

Friday 25th March - Tuesday 5 April 2016. 12 day tour **£879.00** single room supplement **£173.00**



# Marvellous Moselle and Remarkable Rhine Cruise



A completely new venture for us in 2016 is a cruise along both the Moselle and the Rhine rivers aboard the MV Prinses Christina.



Starting in Cologne we glide past Remagen to the pretty town Andernach, one of the oldest in Germany, cruise through the renowned wine producing Moselle Valley to the enchanting Medieval town of Cochem, travel down the Rhine to Boppard, make our way to Rudesheim whilst marvelling at some of the Rhine Valley's most famous landmarks and spend an afternoon in Koblenz before returning to Cologne passing Konigswinter and Bonn along the way.

On board ship you will get a welcome cocktail, 2 nights' live entertainment, morning coffee and afternoon tea and biscuits, midnight snack each night and Captain's farewell dinner as well as breakfast lunch and dinner. Add to this our unique Door to Door pick up service, Elite Coach Travel and the overnight sailing to and from Rotterdam with P&O Ferries Hull to complete a really memorable holiday.

## MV PRINSES CHRISTINA

A fully air conditioned ship with 54 newly renovated outward facing cabins equipped with TV and en-suite facilities. There is an elegant restaurant on the lower deck and the lounge and bar on the promenade deck have picture windows that provide a panoramic view. The crew members speak excellent English. There is a stair lift between the main and promenade deck and from the main deck to the restaurant on the lower deck.

### Your holiday includes

- Door to Door pick up service
- Elite Coach Travel
- Overnight sailing from Hull to Rotterdam in inside cabins (upgrades available)
- Dinner and breakfast on the overnight sailing
- 7 nights on board MV Prinses Christina
- 4 course dinner and buffet breakfast plus five 3 course lunches
- Welcome cocktail
- Morning coffee and afternoon tea and biscuits
- Midnight snack served at 23.00 each night
- Captain's farewell dinner
- Free time in Andernach, Cochem, Boppard, Rudesheim, Koblenz & Cologne

# Escorted UK Holidays

## ACKLAM'S ELITE TRAVELLER

Following the tremendous success of our Elite Traveller Holidays we are pleased to announce our exciting new range of Escorted UK Holidays.



© Liverpool Cathedral  
Courtesy of Visit Liverpool



© Tatton Park  
Courtesy of Andrew Brooks for Tatton Park



© Sandringham  
By gracious permission of Her Majesty the Queen



© Windsor Castle  
Courtesy of Dennis Gilbert Royal Collection



© Chatsworth House  
Courtesy of Chatsworth House Trust

### SPECIAL SELECTION

Over the next 6 pages you will find a selection of 12 carefully chosen holidays ranging from Cambridge in August 2015 through to Royal London in August 2016. We've got The Peak District, Cheshire, The Cotswolds, Cardiff, Pitlochry and many more to choose from.

As with our Elite Traveller Holidays, your holiday starts the minute you are picked up by one of our Door to Door vehicles and brought through to our Elite Coach to meet your driver and courier who are waiting to take you away for a memorable break.

So what makes these holidays different from our usual holidays you may be wondering. Well, first of all, our courier will accompany you throughout the holiday looking after you both on board the coach and at the hotel as well as whilst visiting all the attractions we have lined up for you. They will even serve you complimentary hot drinks on the coach.

### 4 STAR AS STANDARD

Our carefully chosen hotels are all, with one exception, 4 star as standard, the bedrooms all have private facilities, TVs and tea and coffee making facilities. Additional room features are shown against each hotel description. Evening meals and breakfasts each day are of course included.

### LOCAL GUIDES

On all the tours we have employed the services of local guides, some of whom are Blue Badge accredited, at many of the places we visit and as with our other holidays all entry fees, train and boat tickets are included in the cost of your holidays.

*Acklams Elite Traveller Escorted UK Holidays going the extra mile to take care of you*



For a more detailed itinerary please ring us or check our website [www.acklamscoaches.co.uk](http://www.acklamscoaches.co.uk)

Saturday 10th — Monday 19th September 2016. 10 day tour £1025.00 Single room supplement £290.00

For bookings telephone 01482 475212  
or visit our website at [www.acklamscoaches.co.uk](http://www.acklamscoaches.co.uk)





### Cambridge with Newmarket

5 days  
£395

Cambridgeshire is a county of contrasts so why not join us as we visit some of its highlights. Go behind the scenes of a working thoroughbred stud farm to get a wonderful insight into the breeding world of race horses visiting the foals, mares and stallions at the National Stud.

Visit the magnificent historic Cathedral City of Ely and find out why one man transformed a run-down country house and landscape into an elegant home, a celebrated garden and working watermill at Anglesey Abbey. Finally spend a day at the university city of Cambridge and enjoy a guided coach tour of the city before exploring the city at leisure.

#### Huntingdon Marriott Hotel\*\*\*\*

This 4 star contemporary style hotel is located on the outskirts of Huntingdon. There is a leisure club with indoor pool, sauna, steam room and whirlpool. Brooke's Restaurant in the hotel is a classic restaurant with a modern twist and there is also a comfortable bar area. Disabled access ground floor rooms are available on request and the hotel does have a lift.

All bedrooms have air-conditioning, bathrobes, hairdryer, TV and tea/coffee making facilities.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Afternoon in Huntingdon
- Guided tour of The National Stud with free time in Newmarket
- Excursion to Ely and visit to Anglesey Abbey, Gardens and Lode Mill
- Excursion to Cambridge with guided city tour
- Visit to Lincoln

5 day tour

Monday 31st August 2015

£395.00

Single room (limited availability)

Nil



### Windsor, Kew Gardens and Hampton Court

5 days  
£455

Windsor Castle's rich history spans almost 1000 years and a visit to the Castle and walking tour of Windsor, a town full of history and charm, are just two of the highlights of this tour.

2015 is the 800th anniversary of the signing of the Magna Carta by King John at Runnymede and a Guided Walk of the riverside site of the historic signing is included. Royal Botanic Kew Gardens are interesting and vibrant whatever the season and a full day will be spent here.

Finally we visit Hampton Court Palace, the oldest Tudor Palace in England with its beautiful architecture, colourful gardens and fabulous maze.

#### Basingstoke Country Hotel\*\*\*\*

This 4 star woodland hotel offers a wide range of superb facilities including spa, sauna, steam room, indoor swimming pool, Jacuzzi and fitness suite. The hotel has a lift and disabled access rooms are available on request. The bedrooms also have hair-dryer and free Wi-Fi.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Walking tour of Windsor and Windsor Castle
- Guided walk at Runnymede
- Entrance to Royal Botanic Gardens Kew and Kew Palace
- Entrance to Hampton Court Palace
- Visit to Oxford

*Please be aware that this tour is not suitable for people with walking difficulties.*

5 day tour

Monday 12th - Friday 16th October 2015

£455.00

Single room (limited availability)

Nil



### The Peak District and Seasonal Chatsworth

4 days  
£315

Take a well-earned pre-christmas break to the Peak District and enjoy visits to the market towns of Buxton and Bakewell. Join in the festive spirit with a day at Chatsworth House, where the lower floors are transformed for Christmas and take time to browse the stalls of the Christmas Market.

We will also spend a day at The Trentham Estate which is a great day out whatever the season with the award winning Trentham Gardens referred to by Alan Titchmarsh as one of the UK's must see gardens, inspirational Trentham Shopping Village and the flagship store, Trentham Garden Centre.

#### De Vere Venues Wychwood Park\*\*\*\*

This 4 star hotel is surrounded by a wonderful PGA European tour standard golf course with beautiful views across the Cheshire countryside. The Steam, Bake and Grill Restaurant is bright and airy and serves freshly prepared dishes. There is also a bar and the hotel has a lift and disabled access rooms are available on request.

The spacious bedrooms are en-suite and have hairdryer TV, tea/coffee making facilities and iron/ironing board.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Visit to Buxton
- Entrance to Chatsworth House
- Excursion to Trentham Estate
- Visit to Bakewell

4 day tour

Monday 16th November 2015

£315.00

No single room supplement first 8 rooms



### Festive Chester and Tatton Park

5 days  
£415

Dating back to Roman times, Chester is a very popular destination for both history lovers and shoppers alike.

Enjoy a guided tour of the historic city of Chester followed by free time to indulge in some shopping or sightseeing. We visit Tatton Park, and see how the Mansion is transformed for Christmas and enjoy a lunch in the Tenants Hall. We spend a day in Liverpool where in excess of 150 stores are there to tempt you, or, if you prefer you may wish to visit Albert Dock or one of the many museums this iconic city has to offer.

Finally, as we head home we pay a visit to award-winning traditional Bury Market.

#### Best Western Premier Queen Hotel\*\*\*\*

This 4 star hotel has recently undergone a £20 million refurbishment and is perfectly placed in Chester's city centre, being 5 minutes from the Cathedral and central shopping area. It has a wide range of facilities including bars, cocktail lounge, and the award winning Kings Quarters Grill. The hotel has a lift and disabled access rooms are available on request.

The bedrooms also have hairdryer, iron and ironing board and complimentary Wi-Fi access.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Visit to Cheshire Oaks designer outlet
- Guided tour of Chester
- Entrance to Tatton Park and the mansion with festive lunch in The Tenants Hall
- Excursion to Liverpool
- Visit to Bury Market

5 day tour

Mon 30th November - Fri 4th December 2015

£415.00

No single room supplement first 8 rooms





**Perthshire, Balmoral and The Cairngorms**

5 days  
**£481**

Pitlochry, gateway to the Highlands, is a bustling, scenic town which has been a popular tourist destination for over 150 years and counted Queen Victoria amongst its earliest visitors. Our tour includes a traditional Scottish distillery tour with a "wee dram", a full day guided scenic drive through the spectacular Highland scenery and travel through the Cairngorms National Park to pay a visit to the holiday home of the British Royal Family, Balmoral Castle and grounds. En-route to the Highlands, our tour makes a stop in Morpeth, the historic county town of Northumberland and a visit to Gretna Green on the return journey.

#### Fishers Hotel, Pitlochry\*\*\*

The 3 star Fishers Hotel situated on the main street in the heart of the town has plenty of traditional lounge areas for guests to sit and relax, a pub style bar and hotel resident lounge. The bedrooms all have a hairdryer as well as the standard facilities. Some of the bedrooms are located in the garden wing where there are steps although ground floor rooms are available on request.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Visit to Morpeth
- Distillery tour of Dewar's World of Whisky
- Full day guided tour by coach
- Entrance to Balmoral Estate
- Visit to Gretna Green

**Norwich, Thursford and Sandringham**

5 days  
**£515**

Norfolk has many wonderful attractions from Norwich, the capital of East Anglia and the most complete medieval city in Britain with over 30 ancient churches within its city walls to Thursford home to the world's largest collection of steam engines and organs and where you can hear the mighty Wurlitzer being played. Then there is Sandringham, the much-loved country retreat of Her Majesty the Queen, where you can spend the full day exploring the House, the Museum with its rare ceramics and memorabilia and the acres of Gardens. Our tour is completed with an afternoon visit to the historic city of Lincoln.

#### Marriott Sprowston Manor Hotel & Country Club\*\*\*\*

With tall oak trees lining the drive to the stately manor house, the 4 star Sprowston Manor Marriott Hotel and Country Club exudes an historic charm combined with modern touches. There is a spa, on-site golf club, fitness centre and indoor pool. The 1559 Restaurant and lounge bar provides seasonal menus and an international wine list.

The elegant bedrooms also have plush bedding, hair dryer, iron and ironing board.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Visit to Springfields Shopping and Festival Gardens
- Excursion to Norwich with step on guide
- Entry to the Thursford Collection
- Excursion to Sandringham House and Museum
- Visit to Lincoln

#### 5 day tour

Monday 16th - Friday 20th May 2016 £481.00  
Single room (limited availability) Nil

#### 5 day tour

Monday 13th - Friday 17th June 2016 £515.00  
Single room (limited availability) Nil

**Elizabethan Warwickshire**

4 days  
**£430**

This tour takes us into the picturesque county of Warwickshire and to Stratford upon Avon where we spend a full day. The town is best known for being the birthplace of William Shakespeare whose influence is everywhere and we have arranged guided followed by a leisurely afternoon cruise along the River Avon. We also make a visit Kenilworth Castle, regarded by many as one of England's most magnificent castles followed by an afternoon in Kenilworth itself and on the final day make our way to Coughton Court, a fine Tudor estate owned by the Throckmorton family since 1409 as well as spending time in Henley-in-Arden.

Warwick has not been forgotten either and is visited on the way home.

#### Chesford Grange Hotel\*\*\*\*

On the outskirts of Kenilworth, Chesford Grange is a 4 star hotel set in 17 acres of stunning grounds. The hotel has a spa, indoor pool and steam room. There is a team of talented chefs who take classic dishes and add a contemporary twist. The hotel has a lift and ground floor bedrooms are available on request. The bedrooms are spacious and have a hairdryer as well as the standard facilities.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Visit to Royal Leamington Spa
- Blue Badge guided tour of Stratford-Upon-Avon with entrance to Anne Hathaway's House
- River cruise including afternoon cream tea aboard "The Countess of Evesham"
- Entrance to Kenilworth Castle and Elizabethan Gardens, visit to Kenilworth
- Entrance to Coughton Court and visit to Henley-in-Arden
- Visit to Warwick

#### 5 day tour

Monday 18th - Friday 22nd July 2016 £430.00  
Single room (limited availability) Nil

**Royal London and Greenwich**

5 days  
**£559**

Join us for a summer tour and spend a full day at the world famous Kew Gardens home to the world's largest collection of plants with its iconic glasshouses and over 300 acres of gardens. Pay a visit to Buckingham Palace and wander through 19 lavishly furnished state rooms including the Throne Room and Queen Victoria's Picture Gallery. Enjoy a guided tour of Royal Greenwich with entry to the Cutty Sark, Royal Observatory and a Greenwich river trip included. Finally, visit Hampton Court Palace the oldest Tudor Palace in England with its beautiful architecture, colourful gardens, famous maze, Henry VIII's kitchens and more.

#### Holiday Inn London Shepperton\*\*\*\*

This 4 star hotel, set in 11 acres of leafy grounds is a modern low rise hotel with fitness centre, heated indoor pool and sauna. Hearty breakfasts and classic dishes are served in the Regatta Restaurant. All the bedrooms also have a hairdryer, iron and ironing board and trouser press.

#### In addition to the travel and accommodation arrangements detailed on page 21 the holiday also includes:-

- Entrance to Kew Gardens
- Entrance to Buckingham Palace State Apartments
- Royal Greenwich tour with guide and including entry to the Cutty Sark, Royal Observatory and Greenwich river trip
- Entry to Hampton Court

*Please be aware that this tour is not suitable for people with walking difficulties.*

#### 5 day tour

Monday 8th - Friday 12th August 2016 £559.00  
Single room (limited availability) Nil



### Terms and conditions of booking

#### Acklams Coaches Ltd - Trading Charter

Acklams Coaches Ltd., Barmston Close, Beverley, our charter with you. This charter applies to all holidays within this brochure and to any subsequent leaflets issued during 2015/16.

#### Why should I read this page?

Because it is very important. Our Trading Charter forms a key part of our agreement with you because it not only comprises the booking terms and conditions for the booking of your package but also the Consumer Guarantee (described below) from The Bonded Coach Holiday Group ("BCH Group") Part of The Confederation of Passenger Transport UK, providing protection for the money you pay to us for the booking should we go out of business. Both the booking terms and conditions and the Consumer Guarantee, together with the confirmation of booking we give you at the time we commit to your booking for you, together make up the legally binding contract between you as the lead name making the booking, anyone else in the party and us.

When you make this booking as the lead name you undertake that you are 18 and have the authority to accept, and do accept, on behalf of your party the terms of this Trading Charter which are governed by English Law, and the non-exclusive jurisdiction of the English Courts. However, if you are resident in Scotland or Northern Ireland, you are able to choose the law and courts in your country, but if you wish to do so we would ask you to request this before placing your booking.

This Trading Charter and the Consumer Guarantee will not apply to any booking involving any type of flight. Instead, if you are booking a holiday which includes a flight, you will be supplied with the full booking conditions of the ATOL holder arranging your holiday and with whom you have a contract. Your booking agent will have a copy or alternatively you can request one prior to booking your holiday.

#### What if I did not see this trading charter before making the booking?

If you did not see this Trading Charter before making your booking and are not happy to proceed with the booking now that you have seen it, please return all documentation to us or the agent through whom you made the booking within 7 days of receiving this Trading Charter. Your booking will be cancelled and your monies returned in full, provided you have not commenced your travel.

#### How and when do I make this contract with you?

We welcome you making contact with us in a number of ways. You can write to us, phone us, use a travel or booking agent, e mail us or visit our website. Whichever way you contact us the contract is made when your booking is entered on to our reservation system and we issue a confirmation of booking. We will send you or your booking agent confirmation of your booking within 5 working days. Please check this confirmation very carefully and inform us, or your agent, immediately of any errors.

#### How is my money for the package I booked protected?

Your money is protected by the Consumer Guarantee described below and provided to you by the BCH Group. This is possible because we subscribe to the Code of Conduct of the BCH Group which requires us to take out a bond from a financial entity in favour of the BCH Group for it to use to provide protection of your package money in the unlikely

event that a Member cannot, for financial reasons, we can't carry out our booking obligations to you.

The Bonded Coach Holiday Group guarantees to you that in the event of our failure through insolvency to provide your package as booked, BCH Group will:

- (1) Wherever possible, arrange for your package to be completed;
- (2) Where failure occurs after your package has begun, arrange for you and those in your party covered by the booking to be returned by an appropriate means of transport to their UK area of departure;
- (3) If the package cannot be completed as booked to reimburse your booking payments received by us provided that BCH Group will first take in to account and withhold an appropriate amount if any part of the service has already been provided (including any substituted service) or you are entitled to a refund from your credit card provider.

#### When do I need to pay for my package and how much?

We reserve the right to alter the prices of any of the packages that we advertise. At the time of booking you will be told the current price of the package. You can book by paying a deposit for each person named on the booking. You will be told at what point you will become committed to the booking, but we are not committed to the booking until such time as we provide you with our confirmation of booking. Our commitment is always conditional upon any balance being paid before the dates shown below.

If you book within our balance due period you will need to pay the total package cost at the time of booking.

If you do not pay the outstanding balance of your package on or before the date when it is due we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date on which we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

#### Deposit £50.00 per person

Your balance is due 6 weeks prior to departure. The balance due date will be shown at the foot of your confirmation. Please note, no reminders will be sent.

Can you change the price of my package after you have issued the booking confirmation?

Yes we can, but only in very limited circumstances and not within 30 days of your departure. The price of your package can be varied due to changes in:-

- Transportation costs including fuel (including fuel tax) ferry operator's fares and tolls, embarkation or disembarkation fees at terminals.
- Exchange rates applied to a particular package booked.
- Dues & taxes changes in VAT or any other Government imposed charges

In the case of any variation described above an amount equivalent to 2% of your package price which excludes insurance premiums and any amendment charges will be absorbed. An administration fee of £1 per person will be paid by you. If this means that you would have to pay an increase of more than 10% of the price of your package before increase, you may cancel it and receive a full refund of all monies paid except for any amendment charges. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy.

Should you decide to cancel for this reason, you must exercise your right to so within 14 days from the issue date printed on your revised invoice. Alternatively, you can accept an offer of an alternative comparable package of equivalent or superior quality, if available, or an alternative package of lower quality, if available. If the cost of the alternative package is less than the original package, the difference in price will be refunded. We will also pay compensation as laid out below. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your package due to contractual and other protection in place.

We calculate the price of your package using the exchange rates quoted in the Financial Times Guide to World Currencies on 31 August 2013 using £1.00 = €1.17

#### Can I change my package arrangements?

After we have issued our booking confirmation we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified in writing and signed by the person who made the booking.

Can I transfer my booking to someone else?

You can transfer your booking to someone else provided you give us reasonable notice. This person must be able to satisfy all the conditions for the package and a change cannot normally be made later than seven days prior to departure. You will remain responsible for ensuring that the holiday is paid by the balance due date.

#### How can I cancel my package?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the person who signed the booking form and is communicated to us in writing via the office at which you made your original booking. You will have to pay cancellation charges set out in the scale below to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when we receive written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms.

#### Scale of cancellation charges

Period before departure within which written cancellation is required	Amount of cancellation charges shown as % of holiday price
More than 55 days	Deposit only
55 - 49 days	30% or deposit if greater
48 - 22 days	50%
21 - 8 days	70%
7 - 1 days	90%
Departure day or later including voluntary termination during the package	Total package cost

#### What happens if you change my package?

The arrangements for your holiday will usually have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them. Most of these changes are likely to be minor and we will do our best to keep you informed. We will tell you before your booking is confirmed if there have been any changes since the brochure was published. If, after booking and before departure, we make a significant change to your package you will have the option of withdrawing from the package without penalty or alternatively you may transfer to another package. In either case we will pay you compensation according to the scale set out below. Significant change would involve a change in departure date or time by more than 12 hours, departure point, location of resort or quality of hotel (excluding single overnight hotels on touring holidays).

If you withdraw from the holiday because we have made a significant change or if we have to cancel your holiday for any reason other than non-payment by you we will offer you the choice of:

A comparable replacement holiday if available or replacement holiday of lower quality together with refund of the difference Or

A full refund of the money you have paid to include any insurance premiums if these cannot be transferred or re-used. When we have notified you of the changes and options available, you must tell us your decision as soon as possible and within any timescale we may set bearing in mind the need to safeguard the booking arrangements of other customers.

Scale of compensation

We will pay you compensation for significant changes on the following scale.

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
25 to 42 days	£10.00
15 to 24 days	£15.00
8 to 14 days	£20.00
0 to 7 days	£25.00

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If prior to departure we make a significant change to your package arrangements or cancel your package we will pay you compensation on the above scale unless:-  
The package is cancelled because the number of persons who agreed to take it is less than the minimum required, and you were informed of the cancellation in writing within the period indicated in the description of the package: or  
The package is changed or cancelled by reason of unusual and unforeseeable circumstances beyond our control the consequences of which could not have been avoided even if all due care had been exercised. These circumstances which we call force majeure include but are not limited to, threat of war, riot, civil strife, terrorist activity, industrial disputes, fire, quarantine, epidemic or health risks, natural or nuclear disasters, port and terminal closures and severe weather conditions.

# Elite Traveller Coach Holidays 2015/16

We suggest that you take out adequate travel insurance to cover such eventualities.

In the unlikely event that the performance of our contractual obligations are prevented or affected due to Force Majeure after departure, we regret that we will be unable to make any refunds (unless we obtain any from our suppliers)

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances you remain dissatisfied.

## What do I need to do if I have a complaint?

If you have a complaint during your package, you should tell the driver at the earliest opportunity so that they can do their utmost to resolve the problem immediately. If they are unable to resolve the problem to your satisfaction you should complete a Holiday Report Form which is available from the driver. You will then be given a copy of this report which you should keep with you. If on return from your package, you remain dissatisfied you should write within 28 days to The Tours Manager, Acklams Coaches, Barmston Close, Beverley, HU17 0LA.

In your letter you will need to quote your booking reference number, holiday name, departure date and the number of the Holiday Report Form which you completed at the time. If you do not tell us at the earliest opportunity about a problem giving rise to your complaint we cannot take steps to investigate and rectify it at the time. We will take in to account the date you first drew the problem to the attention of our driver when responding to your complaint and it may affect your rights under this Trading Charter if we have not been able to investigate and remedy the situation at the time.

## Do I need to take out insurance?

We strongly advise all our customers to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your package, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by your insurers.

## Passengers with disabilities

We want to ensure the arrangements of your package are suitable and appropriate. Not all the packages in this brochure may be suitable for you and if we reasonably consider we cannot provide what is required, we will not accept the booking.

Should you or a member of your party have any medical condition or disability that may affect your/their holiday or that of other passengers, you must advise full written details to us at the time of booking so that we can advise you of the suitability of the holiday. This applies whether the booking is made on-line, in person, in writing or by telephone. If a particular issue is identified we reserve the right to request a doctor's certificate confirming that the passenger is fit to travel and reserve the right to refuse any booking in the absence of such doctor's certificate being produced upon request.

If a passenger requires personal assistance (for example but not limited to assistance with feeding/dressing/toileting/mobilizing) then this passenger must travel with an able bodied companion/carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/tour managers are unable to offer such assistance.

Whilst we will make every reasonable adjustment to do so, if we are unable to accommodate the needs of a passenger or believe that the medical condition or disability of the passenger is likely to adversely affect other passengers, we reserve the right to decline the booking. We also reserve the right to cancel any holiday and impose cancellation charges if we are not fully advised of any relevant disability or medical condition at the time the booking is made and subsequently decide that we are unable to accommodate this passenger. This applies whether we advise that we are unable to accommodate a passenger either before departure or during the holiday and if this occurs during the holiday then we will seek the additional costs of returning the passenger home. We want you to enjoy your package and will try to help you select an appropriate trip.

## Special requests

If you require a special diet please tell us before booking, or as soon as you are medically advised and send us a copy of the diet. We will notify the hotel/s identified in your booking but please note that some hotels may not have facilities to provide a special diet and we cannot be held liable for their failure to do so unless the hotel has confirmed in writing that a special diet can be catered for. Where we think that hotel is likely to be unable to cope with a special diet, we will tell you prior to your booking confirmation being issued so that you can exercise your right to cancel your package without charge. Any extra costs incurred by you during your package must be paid to the hotel by you prior to departure from the hotel. You should also detail any other requests, for example, low floor rooms, or room locations. We will pass on your request to the relevant supplier but this does not necessarily mean that your request will be fulfilled. If a request can be fulfilled you may incur an extra charge payable either to us or direct to the hotel. Please note that requests cannot be guaranteed unless we confirm on your booking confirmation that this is a guaranteed requirement.

The above is a summary of our Trading Charter. A copy of the full Charter is available on request prior to booking if preferred.

This brochure was printed in the United Kingdom by Acklams Coaches Ltd., Barmston Close, Beverley, HU17 0LA on 2nd March 2016.



## Holiday Travel Insurance

Acklams Coaches Ltd are an Appointed Representative of Travel & General Insurance Services Ltd who are authorised & regulated by the Financial Conduct Authority. (Company Reference No 304788)

Whilst not a condition of booking an Acklams Coaches Holiday, we do strongly recommend that you are adequately insured with ourselves or another insurance provider. Our travel insurance policy carries no age loadings or the requirement for health checks on our UK holidays. Conditions appertaining to our European holidays will be explained to you at the time of booking.

## Important information

A Special Holiday Travel Insurance Scheme is available for all passengers travelling on our holidays which is arranged with Travel & General Insurance Services Ltd and approved by the Financial Conduct Authority (FCA - www.fca.gov.uk) to undertake insurance business in the UK. Should you wish to take advantage of our Holiday Travel Insurance, please include the appropriate premium when booking your holiday.

## Demands and needs

This insurance will suit the Demands and Needs of an individual or group (where applicable) who have no excluded pre-existing medical conditions, are travelling in countries included in the policy terms and who wish to insure themselves against unforeseen events detailed in the cover section below. Subject to the terms, conditions and maximum specified claim limits.

*Important*—We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.



We summarise below details of the insurance cover and the following is a brief summary of the cover available. Full details of Cover Policy Warranties and Exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the Policy Wording before booking should you wish to examine this in advance.

## Policy excess

Loss of deposit £12.50 UK holidays, £20.00 European holidays  
Medical, missed departure, loss of money or passport/visa £50.00. Personal liability £250.00 excess for each and every incident per insured person.

## Territorial Limits—Definition

Europe includes the United Kingdom and the Commonwealth of Independent States west of the Ural Mountains, the countries of the Mediterranean, the Republic of Ireland, the Channel Islands and the Isle of Man.

## Premiums

Duration	UK HOLIDAYS	Premium
Up to 2 days		£10.00
Up to 3 days		£14.00
Up to 4 days		£15.00
Up to 5 days		£17.00
Up to 6 days		£19.00
Up to 7 days		£20.00
	EUROPEAN HOLIDAYS	
Up to 5 days		£26.00
Up to 6 days		£32.00
Up to 7 days		£33.00
Up to 10 days		£37.00
Up to 12 days		TBA

Cover	Sum insured
Cancellation charges or curtailment	Up to £1500
Loss of deposit	Up to £1500
Medical and other expenses (non UK trips)	Up to £5,000,000
Other expenses (UK trips)	Up to £1,000
Hospital benefit (non UK trips)	Up to £600
Personal accident	Up to £10,000
Travel delay (non UK)	Up to £60
Travel delay (UK)	Up to £60
Missed departure (Non UK)	£400
Missed departure (UK)	£100
Personal effects	Up to £1000
Personal liability	Up to £1,000,000
Legal expenses	Up to £5,000

For bookings telephone 01482 475212...

or visit our website at [www.acklamscoaches.co.uk](http://www.acklamscoaches.co.uk)





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T. 01482 475212

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Barmston Close

East Yorkshire HU17 0LA

T. 01482 475212

### YORK

13 Micklegate, YO1 6JH

Tel 01904 626050.

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